

LTM Customer Information

1. What is your gender?
 - Male
 - Female
2. Are you a Veteran?
 - Yes
 - No
3. What is your Race?
 - Black or African American
 - White
 - American Indian/Alaskan native
 - Asian
 - Multi Race – any 2 or more
 - Native Hawaiian/Pacific Islander
 - Other
4. Are you Hispanic, Latino or Spanish origin?
 - Yes
 - No
5. Are you disabled?
 - Yes
 - No
6. What is your work status?
 - Employed full time
 - Employed part time
 - Migrant Seasonal farm worker
 - Unemployed (short term, 6 months or less)
 - Unemployed (long term, more than 6 months)
 - Unemployed (not in labor force)
 - Retired
7. Are you seeking employment?
 - Yes
 - No
8. What is your highest level of completed education?
 - 0-8th grade
 - 9th-12th grade
 - High school grad or GED
 - Some post-secondary education
 - 2 or 4 year college graduate
9. What is your Housing Type?
 - I rent
 - I own my home
 - I am homeless
 - Other (I live with someone who rents or owns a home)
10. Is English the main language spoken in your home?
 - Yes
 - No
11. If you desire a direct deposit of your refund into your checking or savings account, please furnish the following:

Bank Name: _____
 - Checking or Savings
Account Number: _____

Routing Number: _____
12. Best time to call you for your Quality Review
 - Weekdays between 9am-2pm
 - Evenings between 5-8pm
 - Saturdays between 9am-2pm
13. Do you own a mobile home?
 - Yes
 - No
14. If you are a mobile home owner, would you be interested in someone from United Way contacting you for a free tax assessment to lower your tax liability? If you qualify, all fees/paperwork/court etc. will be taken care of at no cost to you during this pilot program.
 - Yes
 - No